

# True Beacon

## A. Data for the month ending Sept 2026

| Sr. No. | Received from           | Pending at the end of last month | Received | Resolved* | Total Pending# | Pending complaints >3 months | Average Resolution time^ (in days) |
|---------|-------------------------|----------------------------------|----------|-----------|----------------|------------------------------|------------------------------------|
| 1.      | Directly from Investors | Nil                              | Nil      | Nil       | Nil            | Nil                          | Nil                                |
| 2.      | SEBI (SCORES)           | Nil                              | Nil      | Nil       | Nil            | Nil                          | Nil                                |
| 3.      | Other Sources (if any)  | Nil                              | Nil      | Nil       | Nil            | Nil                          | Nil                                |
|         | <b>Grand Total</b>      | Nil                              | Nil      | Nil       | Nil            | Nil                          | Nil                                |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous month resolved in the current month. # Inclusive of complaints pending as on the last day of the month.

## B. Trend of quarterly disposal of complaints

| Sr. No. | Quarter            | Carried forward from previous quarter | Received | Resolved* | Pending# |
|---------|--------------------|---------------------------------------|----------|-----------|----------|
| 1.      | Jul'26 – Sep'26    | Nil                                   | Nil      | Nil       | Nil      |
| 2.      | Apr'26 – Jun'26    | Nil                                   | Nil      | Nil       | Nil      |
| 3.      | Jan'26 – Mar'26    | Nil                                   | Nil      | Nil       | Nil      |
| 4.      | Oct'25 – Dec'25    | Nil                                   | Nil      | Nil       | Nil      |
| 5.      | July'25 – Sep'25   | Nil                                   | Nil      | Nil       | Nil      |
|         | <b>Grand Total</b> | Nil                                   | Nil      | Nil       | Nil      |

\* Inclusive of complaints of previous month resolved in the current month. # Inclusive of complaints pending as on the last day of the month.

## C. Trend of annual disposal of complaints

| Sr. No. | Year               | Carried forward from previous year | Received | Resolved** | Pending## |
|---------|--------------------|------------------------------------|----------|------------|-----------|
| 1.      | 2026-27            | Nil                                | Nil      | Nil        | Nil       |
| 2.      | 2025-26            | Nil                                | Nil      | Nil        | Nil       |
| 3.      | 2024-25            | Nil                                | Nil      | Nil        | Nil       |
| 4.      | 2023-24            | Nil                                | Nil      | Nil        | Nil       |
|         | <b>Grand Total</b> | Nil                                | Nil      | Nil        | Nil       |

\* Inclusive of complaints of previous month resolved in the current month. # Inclusive of complaints pending as on the last day of the month.

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