

True Beacon

A. Data for the month ending September 2024

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints >3 months	Average Resolution time^ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

B. Trend of quarterly disposal of complaints

Sr. No.	Quarter	Carried forward from previous quarter	Received	Resolved*	Pending#
1.	July'24 – Sep'24	Nil	Nil	Nil	Nil
2.	April'24-June'24	Nil	Nil	Nil	Nil
3.	Jan'24-Mar'24	Nil	Nil	Nil	Nil
4.	Oct'23 – Dec'23	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

* Inclusive of complaints of previous months resolved in the current quarter.

Inclusive of complaints pending as on the last day of the quarter.

C. Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous year	Received	Resolved**	Pending##
1.	2024-25	Nil	Nil	Nil	Nil

True Beacon

2.	2023-24	Nil	Nil	Nil	Nil
3.	2022-23	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

*** Inclusive of complaints of previous years resolved in the current year.*

Inclusive of complaints pending as on the last day of the year.